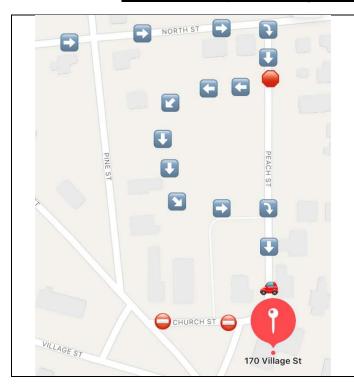
Food Pantry Reminders and Guidelines

We enjoy seeing you and serving you each week, and we expect everyone to follow these reminders and guidelines. If any of these guidelines are not followed, we will speak to you to make sure that all of these rules are understood. Unfortunately, if it happens more than once, we will have to ask you not to return to the food pantry.

Food Pantry Parking Guidelines - Please Read Carefully



- It is only **one-way traffic** around the food pantry. When you arrive, please come from North Street, and turn onto Peach Street. **Do not drive on Church Street.**
- Cars may begin to line up at 7:00 am.
- When you arrive, please stop on Peach Street at the
- We will place a number on your car and ask you to turn right into the parking area to wait until we open.
- The first number will be given out at 7:00 am. Please do not arrive before 7:00 am. If you arrive before 7:00 am, you will be asked to leave and come back at 7:00 am.
- Do not block any driveways or entrances to the private parking area
- No parking by the black fence
- No parking in the private parking area behind the apartments – this is private property

Reminders for Outside the Food Pantry

- Our food pantry is in a neighborhood please be respectful of the neighbors and their properties.
 - o Be considerate to the neighbors by keeping noise levels low.
- When you arrive, you must **stay inside your vehicle** and wait in line until your turn to shop.
 - O Do not get out to sit on the grass or in people's yards that is private property.
 - Do not get into other people's vehicles.
 - O No one can "save a place" in line for you everyone must wait in the order they came in.

Reminders for Shopping Inside the Food Pantry

- When it is your turn to shop, a volunteer will invite you to move your car forward and come inside the food pantry.
- Only ONE PERSON per family may shop for the household
- We understand that multiple families can live at one address. It is important that each family only has ONE person shop for their family unit each week.
- Please shop only for your own household and not for others. While we have sometimes allowed this
 in the past, we do need to have everyone who would like to use the food pantry come to shop in
 person.

New Client Policy (Effective January 27, 2024)

All new clients must register upon arrival with one of our volunteers. All new Medway clients may then proceed to the check-in table and have access to the full panty. All new non-Medway clients will be provided with an emergency bag of food and a bag of personal care/household items, and asked to proceed to their vehicles. Upon their second visit to the pantry, all returning non-Medway clients will receive their client card and will then have access to the full pantry including any diapers and special events.

Resources

Massachusetts 211 - A 24/7 service to help you find food and other resources.

Dial 211 or go to <u>www.mass211.org</u>. You can change the language on the website's homepage at the bottom left (see picture on the bottom of this page).

Project Just Because: https://www.projectjustbecause.org/

Project Just Because is located in Hopkinton, MA. They provide **free new and gently used clothing for adults and children**. Clothes of all sizes, including seasonal and professional work attire, are displayed on hangers for guests to look through and choose items from. All residents of Massachusetts can shop in our clothing store. All items are free of charge. Customers are limited to one visit per month.

More info: https://www.medwayvillagefoodpantry.org/services-resources

